REPA
A Parts Town unlimited Company

PRESS RELEASE

REPA continues to expand original spare parts offering with pan-European Alto-Shaam official distribution partnership

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Continuing to offer the market enhanced choice, service and value, REPA is presenting its latest pan-European official distribution partnership with Alto-Shaam – a leading US manufacturer of high-quality foodservice equipment.

With a range including premium combi-ovens and holding cabinets, performance matters to every Alto-Shaam end-user and the new partnership will allow engineers across the region to benefit from 100% OEM-manufactured spare parts on a next-day basis, supplied by REPA.

More than 9,000 original parts available to purchase at any one time on REPA in Germany, Italy, France and UK, assure engineers, chefs and operators that every repair can be carried out quickly, effectively and using only trusted components to minimize downtime, boost confidence and ensure that service continues to run as smoothly as possible.

Building on more than 40-years of specialist market experience, REPA continues to drive its reputation as Europe's leading spare parts supplier. The addition of the Alto-Shaam brand to the REPA portfolio, with top-selling lines always in stock across Europe, offers complete confidence to the manufacturer that the maintenance community can access the best parts, from the region's largest inventory and have them delivered on time.

Key to the success of the REPA offering is simplicity. REPA user friendly webshop interface and the best in class warehousing and logistics systems allow easy search of the required spare parts and guarantee that the right part is delivered at the right time, every time. All orders placed before 7pm are shipped same day.

Customer care matters more than ever: the quality, service and commitment of REPA to delivering after-sales excellence let brands like Alto-Shaam focus more on technical development, product innovation and industry understanding. With offices in 10 countries and 1,000 knowledgeable colleagues ready to engage in more than 20 languages, REPA delivers excellence, convenience and trusted advice to every customer.

On the Alto-Shaam partnership, REPA CEO, Alexander Wiegand comments: *"Alto-Shaam is a world-leading brand requiring a world-class after-sales solution and REPA has demonstrated that we can ensure every engineer the best range of original manufacturer parts. You can search by original part number or device. Exploded views and technical drawings consent to be 100% confident of getting the right part, whilst our best-in-class logistics team will have that part express shipped to you. Less downtime, better service and happier customers is our goal."*

Alexander Wiegand adds: *"As we continue to add brands to our service portfolio, we are quickly becoming the very best one-stop shop for the finest brands, offering even more always in-stock OEM parts and the most effective, efficient ordering and distribution network.*

Through our REPA webshop, our customers have access to the best ordering system with ease of part identification, sitting alongside a team of expert colleagues who can assure the right part delivered to the right place next day. This means that everything we do is designed to help engineers meet targets and deliver the best service – and help the industry overall focus on what it does best – cooking and serving great food across Europe."

Vice President of Sales EMEA, Alto-Shaam, Simon Parke-Davis also commented: *"With REPA, we are delighted to have a partner who can deliver the Alto-Shaam customer experience and support our existing and future customers to be successful and happy through the entire lifecycle of all our products in EMEA."*

To find out more about REPA, please visit www.repagroup.com/ www.lfspareparts724.com

REPA

REPA is the leading European spare parts distributor for foodservice equipment, coffee, vending machines and household appliances and is a trusted partner to equipment manufacturers. Since 2022 REPA is a division of Parts Town Unlimited, the global leader in high-tech distribution of mission-critical equipment replacement parts, related products and services for the foodservice, residential appliance and HVAC industries. REPA customers benefit from strong expertise in spare parts, with more than 40 years of experience in the market from REPA Italia, REPA Deutschland, REPA Iberia, REPA France, ATEL and Big Warehouse. With the industry's largest inventory accessible through state-of-the-art webshops, high stock availability, highly innovative logistic centers that assure the fastest delivery of spare parts in the industry, REPA provides every customer with the right part, at the right time, everywhere.

ALTO-SHAAM

Producing consistent, reliable and intuitive foodservice equipment, such as combi ovens and holding cabinets in his 300,000+ square-foot state-of-the facility, the American manufacturer Alto-Shaam based in Wisconsin, United States, aims to help customers succeed through innovative commercial foodservice equipment solutions. Investments in automation, robotic welding, laser cutting and a central fabrication unit have allowed Alto-Shaam to provide his customers with the products and services they need to be leaders in their field. The research and development team creates advanced systems and products for their clients that equip them for future successes and greater return on investment. Alto-Shaam is dedicated to achieving total customer satisfaction by understanding and meeting their customers' needs. Committed to a world-class quality management system and continually improving products and processes, the OEM domestic and global facilities obtained ISO 9001 certification to assures customers and partners that Alto-Shaam's business practices are consistent, organized, reliable, and innovative.

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